



Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 29th September 2026

Help Us Grow Our Audience

We understand that you are busy and are likely to receive many emails on a daily basis. However it is important for you to receive communications from us because we can help and support you.

We know there are many colleagues who do not receive our brieflet, so please help us by sharing this with your team and [letting us know](#) to add them to our distribution lists.

FP69 – Support for Patient Queries

We continue to raise concerns about the impact of FP69/list validation exercises and are feeding back to NHS England, as well as nationally via BMA GPCE. Practices are encouraged to continue sharing their experiences and concerns with the LMC.

We are aware that patients may contact practices with questions or concerns about the process, including the security of their medical records. To support practices, we have produced a template letter which can be adapted for responding to patient queries. Please note that formal complaints relating to patient removals may require further investigation and a more detailed response.

Practices can also use our patient poster to help explain the process and reassure patients.

Safeguarding Workload Survey - Please Complete

The LMC is gathering evidence about the time GPs spend completing safeguarding related work requested by external organisations. This will support discussions with the ICB about GP capacity, the impact of this work and where appropriate funding or charging arrangements may be required.

We would be grateful if GPs could complete this short survey using a recent example of safeguarding work they have been asked to undertake. We are particularly interested in what the work involved, how long it took, the deadline given and whether it had to be completed during clinical time, personal time or annual leave.

We recognise that not all colleagues are able to read the weekly Brieflet regularly. We would therefore be grateful if Practice Managers could forward this survey to any colleagues involved in completing safeguarding related forms or other safeguarding work, particularly the practice safeguarding lead.

Please do not include any patient identifiable information. Responses can be anonymous, although there is an option to leave your contact details if you would be happy for the LMC to discuss your experience with you.

Complete the short survey here: [Safeguarding Workload in General Practice Survey](#)

Thank you for helping us build an accurate picture of the safeguarding workload being placed on general practice.





Update from the Consortium of Lancashire & Cumbria LMCs

Referral Management in Central Lancs and Fylde Coast

We know that practices have been managing new referral management workload transferred from the RMC for a couple of weeks now, and that the ICB says that implementation of this change will be monitored closely and that operational and patient-safety concerns should be escalated promptly.

The LMC continue to engage with commissioners regarding the atypical local arrangements through which the RMC was previously funded and the workload impact of the transfer earlier this month. It is now important that the actual impact is evidenced. We do not wish to encumber practices with an overly burdensome ask but would simply suggest you keep us updated on the material consequences of this change now it has been implemented.

We are mindful of the costs associated, not just with regards to staff time but also the methods of communication practices will be using to inform patients of information regarding their referrals. Similarly, we know there is a real potential for referral delays, returned referrals and patient safety incidents to impact practices. Any effect on the practice's capacity to deliver other patient services can also be flagged.

Practices are also reminded of the [LMC guidance on protecting safe capacity and managing the additional referral workload](#).

Supporting Patient Communications

The LMC has developed a range of patient-facing infographics for practices to use in whatever way best suits their needs. These resources are designed to raise patient awareness of the current pressures facing general practice and how practices are working to continue delivering safe, high-quality care.

Please feel free to use whichever infographics are most relevant to your practice. If you require the resources in a different format, or have ideas for additional infographics that would be helpful, [we'd love to hear from you](#).

The LMC can also support practices with a range of patient communications, including templates, guidance, posters and short videos, to help explain changes, manage patient expectations and reduce unnecessary demand.

See more on our website:

[Communicating with your patients](#)

[Workload Transfer](#)

[General Practice Infographics](#)

Academy Matters - ML IT Training Newsletter - September 2026

[See the most recent newsletter here.](#)





Update from the Consortium of Lancashire & Cumbria LMCs

Burnout for GPs – 19th October 1pm – 2pm – Free (Lancs & South Cumbria Only)

Dr Lisa Tyrer is an ex-GP, burnout researcher, and BABCP accredited psychotherapist. She developed a burnout treatment group protocol for doctors and has been running treatment groups for almost 4 years at NHS Practitioner Health. Over this time Lisa has gained a wealth of knowledge and experience in treating and preventing burnout in NHS staff.

In this session Lisa will discuss the ICD classification of burnout and how it presents in doctors. We will look at some of the key contributors to burnout such as exhaustion, loss of balance of our work and our lives, and the rules we learn that stop us being able to take care of ourselves. The aim is to gain a greater understanding of what burnout is, its prevalence, and what we can do to protect ourselves.

Please email rebecca.noblett@nwlmc.org to book on.

LMC Vacancies - Help shape the future of General Practice

Three of our five Committees currently have seats available for GP representation:

- Lancashire Coastal LMC: several vacancies available
- Central Lancashire LMC: 1 vacancy available (Chorley & South Ribble)
- Lancashire Pennine LMC: 1 vacancy available (Rossendale)

Please let us know if you are interested in being a LMC member or would [like to find out more](#).

[You can find your LMC representatives on our website here.](#)

Lancashire & Cumbria LMCs



www.nwlmc.org

Partnership Agreement Drafting Service

Clarity. Confidence. Collaboration

The LMC offers a bespoke Partnership Agreement Drafting Service for practices across Lancashire & Cumbria, in collaboration with a specialist law firm.

An up-to-date agreement protects both you and your practice, clearly setting out partner responsibilities and ensuring legal accuracy which is essential for all existing and incoming partners.



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